



Thank you for your interest in Electronic Funds Transfer (EFT) Premium Payment Option. By completing and returning the enclosed Authorization Agreement for Preauthorized Payments form (SF-5510), you're authorizing Clear Spring Health to deduct your monthly premium from your bank account. This notice tells you what happens once you complete and return the form.

What information do I need to put on the form?

The form asks for basic information about you and your bank (also called a financial institution).

Have your Member ID Card and a blank check from your bank account with you when you fill out the form.

Here are some tips to help you complete the form:

- The "Agency Name" should be "Clear Spring Health".
- The "Individual/Organization Name" is your name the way it looks on your member ID card.
- Your "Agency Account Identification Number" is your 9-character Member ID from your ID card.
- The "Type of Payment" should be "Plan Premiums".
- Your "Nine-Digit Routing Number" is the number from the bottom left corner of your check.
- The "Account Title" is the name of the checking or savings account holder.
- The "Account Number" is the checking or savings account number (don't use spaces or symbols).
- The "Signature and Title of Representative" should be completed only if someone at your bank helps you complete the form.

Please attach a blank, voided check, we'll use it to validate the routing and account numbers you provided on the form.

Where do I send the completed form?

Clear Spring Health
P.O. Box 3206
Scranton, PA 18505



What happens once I return this form?

We'll process your form once we get it and it may take up to 3 months to take into effect.

Until then, you must pay your monthly premiums by check or money order. Please refer to your monthly invoice for additional information.

How do automatic bank deductions work?

We'll deduct your premiums from your bank account, usually on the 5th of each month. It will appear on your bank statement as a "Clear Spring Health" Automated Clearing House (ACH) transaction.

We'll only try to deduct your premiums once each month. If your bank rejects or returns your premiums deduction, we'll send you a letter with instructions on other ways to pay your premiums.

Do I need to do anything when my premium rate changes?

No, we'll automatically deduct the new premium amount from your bank account.

What if I want to change bank accounts or stop EFT Payments?

Complete another Authorization Agreement for Preauthorized Payments form (SF-5510), and indicate the type of change you want to make on the form. Mail the completed form to the address above. It can take 2 to 3 weeks to change your bank account. You can get a new form at clearspringhealthcare.com or by calling 1-877-384-1241. TTY users can call 711.

If you have any questions, please call Clear Spring Health at 1-877-384-1241. TTY users should call 711. We are open from October 1 – March 31, seven days a week, from 8:00am – 8:00pm EST and from April 1 – September 30, Monday through Friday, 8:00am – 8:00pm EST (you may leave a voicemail Saturday, Sunday and Federal Holidays).

Thank you,

Clear Spring Health

AUTHORIZATION AGREEMENT FOR PREAUTHORIZED PAYMENTS

OMB No.: 1530-0015

(AGENCY NAME)

Paperwork Reduction Act/Privacy Act Statement

The information requested on this form is required under various provisions of title 15 USC Chapter 41, 12 CFR 205, and 31 CFR 202 and 206, for the purpose of authorizing the Department of Treasury to designate financial institutions to electronically collect payments from your account. The information will be used to match the records of the government agency with those of the financial institution to direct your payments to the point you authorize. No electronic collection from your account may be transacted unless a signed authorization form is received. Furnishing this information is voluntary, however, failure to furnish this information may delay or prevent the electronic collection of a payment through the Automated Clearing House. You are not required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this collection of information is 1530-0015. We estimate that it will take approximately 15 minutes to complete this form.

CHECK ONE: START CHANGE STOP

INDIVIDUAL/COMPANY INFORMATION

INDIVIDUAL/ORGANIZATION NAME (PLEASE PRINT)

STREET ADDRESS

CITY/STATE:

ZIP CODE:

AREA CODE:

TELEPHONE NUMBER:

YOUR AGENCY ACCOUNT IDENTIFICATION NUMBER:

TYPE OF PAYMENT:

I hereby authorize the initiation of a deduction from my account and the financial institution named below to debit such account. I understand I will be notified if the debit amount needs to be adjusted, either to be increased or decreased. I also understand that I have the right to stop automatic payment by notifying my financial institution in writing three days prior to the time my account is charged.

SIGNATURE: _____ DATE: _____

FINANCIAL INSTITUTION INFORMATION

FINANCIAL INSTITUTION NAME:

STREET ADDRESS

CITY/STATE:

ZIP CODE:

NINE-DIGIT ROUTING TRANSIT NUMBER: 

ACCOUNT TITLE

ACCOUNT NUMBER

CHECKING
 SAVINGS

SIGNATURE AND TITLE OF REPRESENTATIVE

AREA CODE/TELEPHONE NUMBER

DATE