



Benefits during Disasters and Catastrophic Events

Clear Spring Health is dedicated to giving members affected by disasters and catastrophic events access to medical care. We take proactive measures across all lines of business to guarantee access to treatment to the members who live or temporarily stay in the impacted areas.

We will call or text our members in the affected areas to let them know they can get the necessary medical care from the clinicians who are most nearby and accessible, even if they are not part of the Clear Spring Health provider network.

Call our Member Services department at 877-364-4566 as soon as you can to let us know about any potential out-of-network service. Call us either before or after receiving services.