

# Medicare Part D Transition Process

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Before you talk to your doctor about changing your drugs or requesting an exception, review the following important information about our prescription drug transition policy:

Clear Spring Healthcare will maintain and effectuate a meaningful transition policy for:

New enrollees into its prescription drug plans following the annual coordinated election period;

Newly eligible Medicare enrollees from other coverage;

Enrollees who switch from one Plan to another after the start of a contract year;

Current enrollees affected by negative formulary changes across contract years;

Enrollees residing in long-term care (LTC) facilities;

In some cases, enrollees who change treatment settings due to a change in level of care.

- As a new or continuing member in our plan, you may be taking drugs that are not on our drug list (formulary). Or you may be taking a drug that is on our formulary, but your ability to get it is limited due to utilization management rules including: Prior Authorization required, Step Therapy, or Quantity Limits. For example, you may need a prior authorization from us before you can fill your prescription. You should talk to your doctor to decide if you should switch to an appropriate drug that we cover, or if you should request a formulary exception so that we will cover the drug you take. While you talk to your doctor to determine the right course of action for you, we may cover your part D drug in certain cases during the first 90 days you are a member of our plan.
- For each of your Part D drugs not on our drug list or if your ability to get your Part D drugs is limited, we may cover a month's supply. If your prescription is written for fewer days, we will allow refills to provide up to a maximum one-month supply of medication. After your month's supply, we will not pay for these drugs, even if you have been a member of the plan less than 90 days.
- During the time when you are getting a temporary supply of a drug, you should talk to your prescriber or prescribing physician to decide what to do when your supply runs out. You can call the number on the back of your ID card to ask for a list of covered drugs that treat the same medical condition. This list can help your doctor find a

covered drug that might work for you while you pursue a formulary exception. Please refer to the Evidence of Coverage for more information about exceptions.

- Clear Spring will send written notice within three business days of a temporary transition supply. The notice will include an explanation of the transition supply, instructions for working with the Clear Spring to satisfy utilization management requirements, explanation of your rights to request a formulary exception, and a description of procedures for requesting a formulary exception.