

If you're in a Medicare drug plan and you have complex health needs, you may be able to participate in a MTM program. MTM is a service offered by Clear Spring Health at no additional cost to you! The MTM program is required by the Centers for Medicare and Medicaid Services (CMS) and is not considered a benefit. This program helps you and your doctor make sure that your medications are working. It also helps us identify and reduce possible medication problems.

To take part in this program, you must meet certain criteria set forth in part by CMS. These criteria are used to identify people who have multiple chronic diseases and are at risk for medication-related problems. If you meet these criteria, we will send you a letter inviting you to participate in the program and information about the program, including how to access the program. Your enrollment in MTM is voluntary and does not affect Medicare coverage for drugs covered under Medicare.

To qualify for Clear Spring Health's MTM program, you must meet one of the two following criteria:

1. Be an At-Risk Beneficiary as defined by Drug Management Program or
2. Meet ALL of the following criteria:
 - a. Have at least 3 of the following conditions or diseases: Chronic Heart Failure (CHF), Diabetes, Dyslipidemia, Hypertension, Mental Health (including depression, schizophrenia, bipolar disorder, and other chronic/disabling mental health conditions), Respiratory Disease-Asthma, Respiratory Disease - (including asthma, chronic obstructive pulmonary disease (COPD), and other chronic lung disorders), End-stage renal disease(ESRD), Human immunodeficiency virus/Acquired immunodeficiency syndrome (HIV/AIDS), Alzheimer's Disease, Bone disease-arthrits (including osteoporosis, osteoarthritis, and rheumatoid arthritis) AND
 - b. Take at least 8 covered Part D medications, AND
 - c. Have medication costs of covered Part D medications of at least \$6,492 annually.

To help reduce the risk of possible medication problems, the MTM program offers two types of clinical review of your medications:

- Targeted medication review: at least quarterly, we will review all your prescription medications and contact you, your caregiver, your pharmacist, and/or your doctor if we detect a potential problem.
- Comprehensive medication review: at least once per year, we offer a free discussion and review of all of your medications by a pharmacist or other health professional to help you use your medications safely. This review, or CMR, is provided to you confidentially via telephone by pharmacies operated by OutcomesMTM. The CMR may also be provided in person or via telehealth at your provider's office, pharmacy, or long-term care facility. If you or your caregiver are not able to participate in the CMR, this review may be completed directly with your provider. These services are provided on behalf of Clear Spring Health and OutcomesMTM. This review requires about 30 minutes of your time. Following the review, you will get a written summary of this call, which you can take with you when you talk with your doctors. This summary includes:

- Recommended To-Do List (TDL): The list has steps you should take to help you get the best results from your medications.
- Personal Medication List (PML): The medication list will help you keep track of your medications and how to use them the right way.

To obtain a blank copy of the Personal Medication List (PML) that can help you and your health care providers keep track of the medications you are taking, [click here](#).

If you take many medications for more than one chronic health condition, contact your drug plan to see if you're eligible for MTM, or for more information please contact customer service at 1-877-364-4566 (MAPD plan) 1-877-317-6082 (PDP plan).