



250 S. Northwest Highway, Suite 302, Park Ridge, IL 60068

Welcome to the new online payment portal for paying your Clear Spring Health plan Premiums. It's very simple to sign up and convenient to use.

1. Go to the Clear Spring Health payment portal website:
<https://login.clearspringhealthcare.net/>
2. Click on "Sign up".
3. Fill out all of the required fields. Be sure to write down your username and password for future reference. Click "Register" and a verification email will be sent to you to complete the registration.

Clear Spring Health

Create Account

Email *

Password *

First name *

Last name *

Member Id *

Birth Date *

Home Zip *

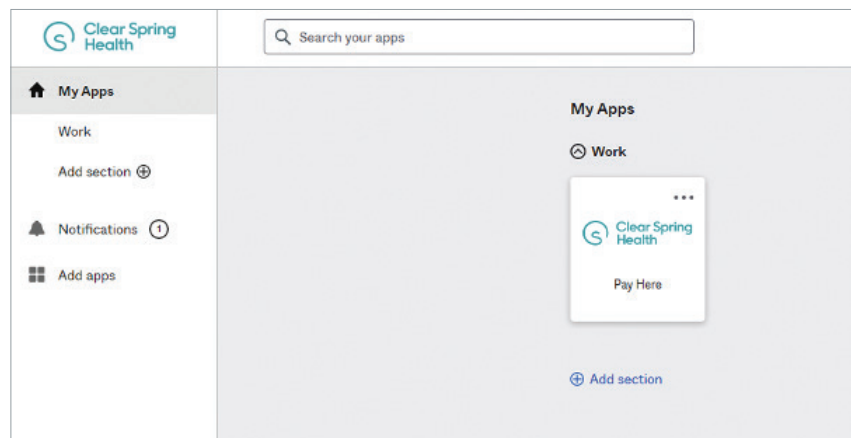
* indicates required field

Register

Back to sign in

YOUR DASHBOARD

4. Once you log in, the dashboard will appear.
5. Click the "Pay Here" button.



6. The payment portal main screen will appear. This is where you can view recent charges and payments.

7. To make a one-time payment, click on the "Make A Payment" button.

Residential Address Billing Address Contact Information

Clear Spring Health Premier RX (PDP)

Current Balance
\$64.60
Member Responsibility
\$64.60
MAKE A PAYMENT

Our records indicate that you currently owe a balance. Please click the button above to make a payment.

Current Payment Method
Direct Bill
CHANGE PAYMENT METHOD

Recent Charges

Invoice Number	Invoice Period	Due From Member	Due From \$SARRB	Total Charged
XXXXXX	July 2022	\$64.60	\$0.00	\$64.60
XXXXXX	June 2022	\$46.40	\$0.00	\$46.40
XXXXXX	April 2022	\$31.80	\$0.00	\$31.80

Recent Payments

Payment Received Date	Total Paid	Payment Type	Status
05/05/2022	\$3.60	ACH	Processed
08/03/2021	\$13.60	ACH	Processed
07/07/2021	\$13.60	ACH	Processed
06/04/2021	\$13.60	ACH	Processed
05/11/2021	\$13.60	ACH	Processed
04/09/2021	\$13.60	ACH	Processed



YOUR DASHBOARD continued

8. Select which type of account that the money will be withdrawn from: Checking or Savings. You cannot use a credit card to make a payment.
9. Enter the routing number indicated in orange, and the account number which is indicated in green.
10. Select the amount you wish to pay using the drop-down menu and select “Pay Now”.

Residential Address Billing Address Contact Information

Clear Spring Health Premier RX (PDP)

Make Payment

Current Balance/Amount to Pay
\$64.60

All payment will be submitted for processing today – please allow several days for processing payment.

Name on Account *

Account Type *

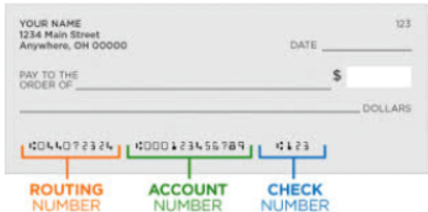
Checking

Savings

Routing Number *

Account Number *

Payment Amount
\$64.60



TO CHANGE YOUR BILLING OPTION

1. Click on the “Change Payment Method” button.

Residential Address Billing Address Contact Information

Clear Spring Health Premier RX (PDP)

Current Balance
\$64.60

Member Responsibility
\$64.60

Our records indicate that you currently owe a balance. Please click the button above to make a payment.

Current Payment Method
Direct Bill

Recent Charges

Invoice Number	Invoice Period	Due From Member	Due From SA/RRB	Total Charged
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Recent Payments

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08/03/2021	\$13.60	ACH	Processed
07/07/2021	\$13.60	ACH	Processed
06/04/2021	\$13.60	ACH	Processed
05/11/2021	\$13.60	ACH	Processed
04/09/2021	\$13.60	ACH	Processed

TO CHANGE YOUR BILLING OPTION continued

2. The screen shown to the right will display. Select one of the four options and click the “Save Changes” button to save your selection.

Update Billing Info

Change Payment Method To

Send Me A Bill
Please allow up to one month for change to take effect due to processing time.


Withhold From My Social Security
Please Allow up to two months for withhold to take effect due to processing time.


Withhold From My Railroad Retirement
Please Allow up to two months for withhold to take effect due to processing time.

Monthly Withdrawal From My Bank Account
Please allow up to one month for change to take effect due to processing time.
[Update Banking Information](#)

IF YOU NEED TO RESET YOUR PASSWORD

1. Select “Forgot Password” near the bottom of the sign-in screen. An email with instructions on how to reset your password will be sent.
2. You will be asked to answer the challenge question you selected when registering the account. Enter the answer and click “Reset Password”.
3. Enter and save your new password.

 Clear Spring Health



Sign In to the Clear Spring Health Member Payment Portal

Username


Password


Remember me

[Need help signing in?](#)

[Forgot Password?](#)

[Help](#)

 Clear Spring Health



Answer Forgotten Password Challenge

What is the food you least liked as a child?

Show

[Back to sign in](#)

IF YOU NEED HELP setting up your online pay account, contact us:

 1-877-317-6082

 membersupport@clearspringhealthcare.com